Misleading “Waiting for Ink Bag Change” Message in Software

If the printer’s ink system detects a problem or takes a long time to fill an ink reservoir, it will display a potentially misleading message in the status window in top left corner of the display. The message is “Waiting for Ink Bag Change”. If this message appears, check the ink bag to see if there is still ink in it, and if there is, don’t change it. Click on ink system status icon to view the dialog to see if the ink reservoir is low and is in the process of being filled. If there is an ink system problem, troubleshoot the problem but don’t change the ink bags until they are empty.

This message was introduced in the 1.7 version of the printer software and will be corrected in a future software version.